

2024 Distinguished Member of the Year



Erica Dalia

Vice President, Pharmaceutical Sourcing & Commercial Operations, Shoppers Drug Mart

Erica Dalia, is a seasoned executive with 14 years of experience in the pharmaceutical industry. Since joining CAPDM's 2D Barcoding Advisory Committee, Advocacy Committee, and Returns Committee in 2022, Erica has been an instrumental voice in shaping best practices and advancing innovation across the supply chain. She has shared her expertise as a featured speaker at our 2D barcoding workshops and played a prominent role as a panel expert at our 2023 Annual Conference—helping to elevate critical conversations around barcoding implementation and future supply chain efficiency.

Erica also played a key role in developing CAPDM's Best Practice Document for Returns of Solid Dose Products to Saleable Stock—a vital guide that promotes both environmental sustainability and operational excellence.

Her thoughtful contributions have helped shape our advocacy around drug shortages, including participation in the CAPDM-CGPA Drug Shortage Summits, and she has offered strategic insight into CAPDM's evolving position on eliminating paper leaflets—championing both patient-centric care and environmental sustainability initiatives.

Her record of leadership, innovation, and commitment to excellence exemplifies what this award represents. Congratulations, Erica—and sincere thanks for your dedication and impact!

