

A WORKING SUMMIT: AGENDA

Resilient · Connected · Vital

MAY 3-6, 2026

HOTEL MONTELEONE, NEW ORLEANS, LOUISIANA

DAY ONE Sunday, May 3

Time	Program
1:00 PM – 4:00 PM	Registration <i>Location: Queen Anne Ballroom Mezzanine in Hotel Monteleone</i>
1:00 PM – 5:00 PM	Networking Activity / Optional Tour Program
6:00 PM – 10:00 PM	Welcome Reception & Dinner <i>Location: Riverview Room + Rooftop Poolside in Hotel Monteleone</i> <i>Dress: Dressy-casual (Outdoor, weather permitting)</i>

DAY TWO Monday, May 4

Time Program (All presentation sessions will be held in the Iberville A & B Ballroom)

7:00 AM – 8:00 AM	Breakfast <i>Location: Queen Anne Ballroom</i>
8:15 AM – 9:00 AM	CAPDM Annual General Meeting <i>Location: Iberville A & B Ballroom</i>
9:00 AM – 10:00 AM	Opening Keynote What's Next for You? The Good, the Bad & the Future from a Political Insider <i>Presented by: David Frum, Social & Political Commentator</i>

One of the most influential political analysts of our time, David Frum brings a rational conscience into the mainstream. He helps crystallize what the current political climate both nationally and globally will mean for your business or organization. As a Staff Writer at *The Atlantic* and host of 2026's *The David Frum Show* Podcast, David's commentary on social and political issues generates thought-provoking discussions throughout America and around the world. With over a million followers online, he provides fascinating insight into what political outcomes mean for specific audiences around the world in addressing geopolitical issues or global and international affairs. In this presentation, David will provide a lay of the political landscape, while offering up practical solutions for our industry: the good, the bad, and the ugly of our future.

10:00 AM – 10:30 AM Networking Break

Location: Iberville C & D

10:30 AM – 11:30 AM IQVIA Pharmaceutical Market Update: Shifts, Trends, and Outlook

Presented by: Ryan Norman, General Manager, Supplier Relations & HHS, IQVIA Canada

This session will deliver an overview of the latest trends in Canada's pharmaceutical market at a moment of significant change. Leveraging IQVIA's unmatched data assets and analytical expertise, this presentation will unpack the latest market signals shaping performance across therapies, channels, and regions. From evolving demand patterns and innovation pipelines to pricing dynamics, the session will illuminate how the Canadian market is responding & performing amid ever evolving challenges. Attendees will gain actionable insights into emerging opportunities, areas of risk, and strategic considerations that will influence decision-making in the months and years ahead—grounded in evidence, context, and IQVIA's perspective on where the market is headed next.

11:30 AM – 12:30 PM U.S.—Canada Cross-Border Pharma Trade & Tariffs

Presented by: Patrick Kelly, Chief Advocacy Officer, HDA – Healthcare Distribution Alliance

The pharmaceutical supply chain between the United States and Canada is deeply integrated, making it highly sensitive to shifts in trade policy, tariffs, and regulatory alignment. This session will examine how these dynamics directly influence drug availability, pricing, and supply chain resilience across North America. The discussion will explore current and emerging tariff risks, critical cross-border manufacturing and distribution linkages, and the potential implications of disruption for healthcare distributors, providers, and patients. It will also highlight key policy considerations and advocacy priorities aimed at preserving open trade, minimizing supply shocks, and strengthening the security of the North American pharmaceutical supply chain amid growing global trade uncertainty.

12:30 PM – 1:30 PM Networking Lunch

Location: Queen Anne Ballroom

1:30 PM – 2:00 PM Rise to New Dimensions: Innovations in Warehouse Robotics and AI

Presented by: Matthias Dalkner, Vice President of Healthcare Solutions, KNAPP AG

This presentation explores how KNAPP is advancing the next generation of warehouse automation through robotics and artificial intelligence. Matthias Dalkner will highlight today's cutting-edge robotic picking technologies—combining AI-driven vision, intelligent item handling, and adaptive motion planning—while also offering a forward-looking assessment of the potential (and limits) of humanoid robotics in future warehouse environments. The session further introduces KNAPP's key AI applications, including intelligent slotting, demand forecasting, and AI-powered vision and manipulation. Participants will gain a compact yet comprehensive view of how robotics and AI are transforming warehouse operations and where the next wave of innovation is headed.

2:00 PM – 3:30 PM

Global Perspectives in Safeguarding Medicine Supply and Preventing Drug Shortages

Moderator: Nancy Beshay, SVP, Member and Regulatory Affairs, CAPDM

Panel:

Elizabeth Cuming, CEO, NPSA – Australia’s Medicine Distribution Network

Kasper Ernest, Director General, GIRP – European Healthcare Distribution Association

Dr. Nicolette Louissaint, Chief Policy Officer, HDA – Healthcare Distribution Alliance

This panel will explore global approaches to safeguarding medicine supply and preventing drug shortages in an increasingly interconnected pharmaceutical market. Drawing on international perspectives from CAPDM, GIRP, HDA, and NPSA, the discussion will examine shared supply chain vulnerabilities, the impact of global trade dynamics, and the role of coordination in mitigating shortages. Panelists will highlight collaborative strategies such as early-warning systems, strategic stockpiling, information-sharing, and policy alignment that can strengthen supply resilience and improve access to essential medicines.

6:00 PM

Dining at Leisure

9:30 PM – 11:00 PM

Networking Hospitality

Location: Carousel Bar & Lounge + Criollo Restaurant Lounge in Hotel Monteleone

Dress: Casual

DAY THREE

Tuesday, May 5

Time

Program *(All presentation sessions will be held in the Iberville A & B Ballroom)*

7:00 AM – 8:00 AM

Breakfast

Location: Queen Anne Ballroom

8:30 AM – 9:30 AM

Solutions to Advance Resilience in Canada’s Health Supply Chain: Pivotal Opportunities for Implementation

Presented by: Dr. Anne Snowdon, Professor of Strategy and Entrepreneurship at the Odette School of Business, University of Windsor and Scientific Director and CEO, SCAN Health

Dr. Anne Snowdon will present solutions to advance supply chain resilience of health products that support the capacity of Canadian health systems to deliver quality patient care. Solutions co-designed by SCAN Health partners will be presented along with progress towards advancing implementation of these solutions at scale across organizations, health systems, and government agencies to achieve pivotal opportunities for advancing resilience in health supply chains across Canada. Results of pilot testing and implementation strategies will be described along with the needs, experiences, and expectations of Canadian consumers regarding their access to health products needed to manage their health and care.

9:30 AM – 10:30 AM
Advancing Pharmaceutical Supply Chain Integrity: The Product Trust Platform
Presented by: James Gannon, VP, Product Development, PharmaLedger Association

This session will examine how emerging trust infrastructures are shaping pharmaceutical supply chain visibility. It will outline how distributed platforms can support near real-time verification and traceability across the value chain, drawing on implementation examples from industry. The session will focus on technical architecture, regulatory alignment, and practical lessons from deployment at scale.

10:30 AM – 11:00 AM
Networking Break
Location: Iberville C & D
11:00 AM – 12:00 PM
Beyond the Last Mile: Rethinking Remote & Rural Servicing
Moderator: Karl Frank, Strategic Advisor, Bayshore Specialty Rx
Panel:
Jean-Philippe Blouin, SVP, Pharmaceutical Distribution & Operations, McKesson Canada
Elizabeth Cuming, CEO, NPSA – Australia's Medicine Distribution Network
Jason Zabransky, VP, Specialty Operations, Innomar Strategies (Cencora)

As the pharmaceutical supply chain continues to evolve, maintaining reliable access to medicines in remote and rural communities remains a critical priority. This session will explore how servicing models are adapting to changing market dynamics and increasing operational complexity. Panelists will discuss key challenges and innovations, including cold chain and vaccine distribution in low-density regions, the growing role of third-party logistics providers (3PLs), and the impact of consolidation, automation, and shifting distribution models. Drawing on international perspectives—such as Australia's Community Service Model—the discussion will highlight practical approaches and emerging best practices. Attendees will gain insight into how new models, including direct-to-patient and central-fill, are shaping the future of remote servicing and what it will take to ensure resilient, efficient, and equitable supply chains moving forward.

12:00 PM – 1:00 PM
Networking Lunch
Location: Queen Anne Ballroom
1:00 PM – 2:00 PM
Vital Forward: Leading Canada's Pharmaceutical Supply Chain
Moderator: Daniel Chiasson, Chair of the Board, CAPDM, and SVP, Manufacturer Relations and Regulatory Affairs, Kohl & Frisch Limited
Panel:
John Ferguson, President and CEO, Purolator Inc.
Sandra Heller, General Manager, Astellas Pharma Canada, Inc.
Dimitris Polygenis, President, McKesson Canada
Michel Robidoux, President and General Manager, Sandoz Canada

In a climate of economic pressure, geopolitical uncertainty, and accelerating change, Canada's pharmaceutical supply chain faces pivotal decisions. This Vital Forward session brings together industry leaders to examine the supply chain's critical role in ensuring reliable access to medicines for Canadians. Panelists will discuss how they are navigating disruption, building resilience, and helping shape a more stable and sustainable future.

2:00 PM – 3:00 PM

Closing Keynote
From Challenge to Catalyst: Leading with Purpose

Presented by: Tyler McGregor, Four-Time Paralympian Medalist in Para Ice Hockey

Tyler’s story reminds us that growth isn’t born from ease – it’s forged in the moments that test us most. His journey reflects the quiet strength it takes to rebuild, to keep moving forward when the path feels uncertain, and to rise not in spite of adversity but because of it. What makes his story so impactful isn’t just what he’s accomplished but the heart behind it, including his resilience, courage, and the countless people he’s inspired along the way. This presentation will leave you feeling energized, motivated, and ready to embrace what’s next with clarity and confidence in what’s possible.

3:00 PM

Closing Remarks

Presented by: Angelique Berg, President & CEO, CAPDM

6:00 PM – 11:00 PM

Closing Reception, Hospitality, and Dinner

Reception Location: Float Den in Mardi Gras World (1380 Port of New Orleans Place)

Hospitality + Dinner Location: Grand Oaks Mansion in Mardi Gras World (1380 Port of New Orleans Place)

Dress: Dressy-casual

DAY FOUR

Wednesday, May 6

Time

Program

7:30 AM – 9:00 AM

Breakfast

Location: Criollo Restaurant in Hotel Monteleone

12:00 PM

Checkout & Departure