

March 25, 2020

COVID-19 – CAPDM UPDATE

I want to provide assurance that The Canadian Association for Pharmacy Distribution Management (CAPDM) and its distributor members are doing everything possible to safeguard and stabilize the pharmacy supply chain in these extraordinary times.

Background

CAPDM and our distributor members provide an essential service to Canadians with responsibility for the delivery of approximately 95% of all prescription medicines in Canada. Canadians generate greater than 700 million prescriptions annually. Daily, our network of distributors reaches over 11,000 pharmacies and hospitals that span our country. We understand our crucial role. One that is now more important than ever.

Safeguarding and Stabilizing the Pharmacy Supply Chain

The CAPDM Executive Committee, comprised of senior leaders from our Board, has established two critical work streams to monitor activity and to develop response:

1. **The first is Customer Focus.** This group is driven by leaders from our primary national and regional distributors. They closely monitor demand and resource management with the goal of ensuring medications get to where and when they are needed in a fair and equitable manner.
2. **The second is Human Resources & Operational Issues.** This group deals with the issues related to maintaining ongoing supply chain activity, while protecting the health and safety of the many workers responsible for the fluid movement of a high volume of products and medicines. This group has been active since mid-March.

Operationally, through close monitoring and enhanced vigilance, each CAPDM distributor member is taking the necessary steps to make sure that they do everything they can to continue to supply pharmacies and hospitals while protecting the safety of their employees.

Collectively and through our Executive Committee, we will continue to evaluate and address new developments and remain fully committed to our vision of ensuring safe and timely access to healthcare products.

We will continue to provide updates here as they become available

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