

## 2010 ANNUAL CONFERENCE FINAL PROGRAM AT-A-GLANCE – May 1-5

SAT, MAY 1	SUN, MAY 2	MON, MAY 3	TUES, MAY 4	WED, MAY 5
<p><b>1:00 p.m. – 7:00 p.m.</b> Registration <i>Garden Foyer</i></p> <p><b>5:00 p.m. – 6:00 p.m.</b> Millennium Sponsors Reception <i>Cascata Pool</i></p> <p><b>6:00 – 11:00 p.m.</b> Official Welcome &amp; Dinner <i>Magnolia Courtyard</i></p>	<p><b>7:00 a.m. – 8:30 a.m.</b> Buffet Breakfast – <i>Magnolia Courtyard</i></p> <p><b>8:00 a.m.</b> CAPDM AGM Registration for Official Representatives <i>Ballroom South Foyer</i></p> <p><b>8:30 a.m.</b> CAPDM AGM <i>Ballroom III</i></p> <p><b>9:00 a.m.</b> Dr. Nick Bontis, Ph.D. Associate Professor of Strategic Management, McMaster University/Director, Institute for Intellectual Capital Research <i>Leadershift: Harnessing the power of knowledge worker productivity – Session I</i></p> <p><b>10:30 a.m.</b> Networking Break <i>Ballroom South Foyer</i></p> <p><b>10:45 a.m.</b> Dr. Nick Bontis, Ph.D. <i>Leadershift presentation - Session II</i></p> <p><b>12:00 p.m.</b> Free afternoon – Optional Tour Program</p> <p><b>7:00 p.m.</b> Dining at leisure</p> <p><b>10:00 p.m. – 12:00 a.m.</b> Networking Hospitality Gathering <i>Lobby Lounge</i></p>	<p><b>7:30 a.m. – 8:30 a.m.</b> Buffet Breakfast - <i>Magnolia Courtyard</i></p> <p><b>8:30 a.m.</b> Rita Winn, General Manager &amp; COO, Lovell Drugs <i>Retail Pharmacy Issues in Canada – The changing pharmacy business today &amp; its implications for industry tomorrow</i></p> <p><b>9:30 a.m.</b> Alan Sheppard, Principal, Global Generics, Thought Leadership, IMS Health U.K. <i>New Pharmaceutical Realities – Changing dynamics in health care provision &amp; the role of generic medicines – lessons for Canada</i></p> <p><b>10:30 a.m.</b> Networking Break - <i>Ballroom South Foyer</i></p> <p><b>11:00 a.m.</b> Jon Halpern, VP, Kantar Retail <i>Retail Trends – Shopper trends &amp; consumer product merchandising best practices globally &amp; their influence on Canadian pharmacy front-of-store</i></p> <p><b>1:00 p.m.</b> Shotgun Golf Tournament <i>Soffer Course, Turnberry Isle Resort</i></p> <p><b>6:00 p.m.</b> Golf Awards Reception – <i>Veranda East &amp; West</i></p> <p><b>7:00 p.m.</b> Dining at leisure</p> <p><b>10:00 p.m. – 12:00 a.m.</b> Networking Hospitality Gathering <i>Lobby Lounge</i></p>	<p><b>7:30 a.m. – 8:30 a.m.</b> Buffet Breakfast <i>Magnolia Courtyard</i></p> <p><b>8:30 a.m.</b> Anthony D. Foreman, Commercial Director, Alliance Healthcare, U.K. <i>From Wholesale to a New World of Retail, Distribution &amp; Private Label</i></p> <p><b>9:30 a.m.</b> Mark Thomas, President, META Management Consulting <i>Modernizing Distribution Centres to Maximize Old Space and New Technology</i></p> <p><b>10:30 a.m.</b> Networking Break <i>Ballroom South Foyer</i></p> <p><b>11:00 a.m.</b> Jeremy Gutsche <i>Exploiting Chaos: 150 Ways to Spark Innovation During Times of Change</i></p> <p><b>12:00 p.m.</b> Free afternoon</p> <p><b>6:30 p.m.</b> Closing Banquet Reception <i>Ballroom South Foyer</i> Dinner and Entertainment <i>Ballroom III</i></p>	<p><b>6:30 a.m. – 11:00 a.m.</b> Buffet Breakfast <i>Cascata Grille</i></p> <p><b>11:00 a.m.</b> Checkout and Departure</p>